



IHEA

INSTITUTE OF HOSPITAL ENGINEERING, AUSTRALIA
SUPPORTING HEALTH FACILITIES MANAGEMENT

Healthcare Facilities Management Conference 2011

19-22 October 2011 - Hilton Adelaide, South Australia

Strategies for Planning and Delivering Quality Healthcare Facilities



REGISTRATION BROCHURE

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INVITATION

Dear Friends and Colleagues,

It is with the utmost pleasure that I invite you to join us in Adelaide to participate in the 2011 IHEA National Conference.

This 62nd National Conference provides us with an ability to look towards all of the challenges of our business and to recognise and address the demographics and drivers which will continue to shape the industry. We will cast our collective minds to 'Strategies for Planning and Delivering Quality Healthcare Facilities' and look forward to continuing to provide appropriate and cost effective solutions for the present and the future. We value continuous improvement and innovation and will keep providing the outcomes that the population demands of us now and into the future; as resources become more and more difficult to secure.

We must also look to grow our organisation by becoming more inclusive of others on the periphery of our genesis, as the general population ages and the key decision makers become even more clinically driven. We also recognise that our profession continues to gravitate towards financial outcomes and we will include those with backgrounds beyond the traditional engineering profession.

There are few professions that are as adaptable and capable as we continually demonstrate, but at times we need to take stock and give ourselves a little pat on the back and the National Conference gives us a chance to do just that.

The 2011 Healthcare Facility Management Conference will provide you with an exciting array of quality presenters speaking on relevant and challenging issues confronting us all. The program will also include supporting technical and trade activities, as well as some inviting social events to take advantage of Australia's premier wine destination, South Australia.

So on behalf of the organising committee, I extend my warmest invitation to you all to attend.

Trevor Sheldon (Convenor)

2011 Local Organising Committee

KEYNOTE SPEAKER

PETER BAINES

Peter Baines has spent his working career as a Crime Scene Investigator prior to moving into a command position within the Forensic Services Group of the NSW Police. He has completed university studies in the area of forensic science, law and post graduate studies in management.



Peter bid farewell to the police force recently and now dedicates his time to speaking, expanding the amazing work of Hands Across the Water and assisting companies to build engagement through Corporate Social Responsibility. He is an expert at creating successful results, starting from nothing - no time, no money, no staff, but as Peter Baines says, "no worries".

Throughout almost two decades Peter has experienced, and led people through, some of life's most challenging events. He has come up against some of the most confronting natural disasters, accidents and acts of terrorism in recent times, making him one of Australia's most experienced disaster management specialists. Peter has led both national and international teams following the Bali Bombings, the Waterfall Train Disaster and the Boxing Day Tsunami. Peter Baines has firsthand experience of what it takes to achieve results in the midst of human devastation, when outcomes can only be reached through building powerful teams quickly, and how to focus on getting the job done in the face of intense environmental, political and media pressures.

WHO SHOULD ATTEND?

Engineers and engineering facility managers employed in the private and public healthcare sectors, from the smallest to the largest facility, as well as consultants engaged in related work.

This includes Hospital Engineers, Health Facility Managers, Architect Consulting Engineers, Corporate Services/Management Personnel, Quality Assurance Staff, Builders, Contractors in the Health Care Field, and all those engaged in Healthcare Facilities Management.

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PROGRAM

Wednesday, 19 October 2011

8.30am - 12.00pm	Optional Masterclass: Introduction to EQUIP5 Laurie Leigh , Australian Council on Healthcare Standards
1.00 pm - 4.30pm	Optional Masterclass: How Evidence Based Design can Improve Healthcare Facilities Management Warren Kerr , National Director, HAMES SHARLEY Health Group
1.30pm - 4.30pm	Optional Technical Visits , Flinders Medical Centre & Noarlunga Health Services
6.00pm - 8.00pm	Welcome Reception , Hilton Adelaide

Thursday, 20 October 2011

8.00am - 8.30am	Registration
8.30am	Welcome Wayne Phillips , Former Cricketer
8.40am	President's Welcome Darryl Pitcher , CEO, Bethsalem Care
8.50am	Welcome to Country
9.00am	Official Opening Hon Patrick Conlon MP , Minister for Transport, Minister for Infrastructure
9.40am - 10.10am	Morning Tea
10.10am	Keynote Address: Leadership in Times of Crisis Peter Baines
11.00am	New Approaches to Hospital Energy Infrastructure Jack Kerlin , Healthcare Director, AECOM
11.25am	ANZEX Delegate Presentation: The Clinical Engineering Contribution To Facilities Development Nigel Cross , ANZEX Delegate
12.00pm	Sponsor Presentation: Schneider Electric - Graeme Robertson , Global Business Development Director Healthcare Solutions
12.30pm - 1.30pm	Lunch
1.30pm	South Australian Health & Medical Research Institute (SAHMRI) - A Laboratory for the 21st Century Dominic Pagliaro , Senior Associate, Norman Disney & Young
2.00pm	Successful Energy Efficiency Upgrades in Health Facilities Jake Bugden , Founder & Managing Director, Sustainable Focus Pty Ltd
2.30pm	Upgrades to Flinders Medical Centre New Technologies and Efficiencies Brad Maynard , Managing Director, System Solutions Engineering
3.00pm	Sponsor Presentation Emerson Network Power - Mike Williams , National Business Development Manager - Switch & TVSS - Australasia
3.15pm - 3.45pm	Afternoon Tea
3.45pm	Keynote Address: Royal Adelaide Hospital David Panter , Executive Director, Statewide Service Strategy in the SA
4.30pm	Traffic Light Report Don MacDougall , Manager, Capital Assets Department, Health SA
5.00pm	Conference Close
5.00pm - 7.00pm	Trade Night

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PROGRAM (cont...)

Friday, 21 October 2011	
8.00am - 8.30am	Registration
8.30am	Welcome Wayne Phillips , Former Cricketer
8.40am	Keynote Address: Preparations for and Experience of Cyclone Yasi Robin Moore , Chief Operating Officer, Cairns & Hinterland Health Service
9.25am	Sponsor Presentation: Armstrong World Industries - Michael Keam , Marketing Manager – Commercial Flooring
9.40am	Annual General Meeting
10.00am - 10.30am	Morning Tea
10.30am	Early Operating Experience of the Solar Heated Absorption Chiller Cooling System at Ipswich Hospital, Queensland Harry Barron , Technical Services Coordinator, Building, Engineering, and Maintenance Services (West Moreton South Burnett), Darling Downs-West Moreton Health Service District
11.00am	Call for Cooling - Managing the Chilled Water Flow Glen Hadfield , Manager, Asset Systems and Sustainability, NSW Health & Bob Norris , Energy & Engineering Manager, Dalkia
11.30am	Modern Healthcare Sites Require More from their Facility Managers Howard Bulmer , National Business Development Manager, Leighton Contractors
12.00pm	Handover Solution John Martin , Director, Grazer & Jack Horton , Business Development Manager, Aconex
12.30pm - 1.30pm	Lunch
1.30pm	Green Ratings in Healthcare Buildings Adam Greaves , National Sustainability Leader, Lucid Consulting Engineers
2.00pm	Development of Healthcare Design Guidelines – The Re-Writing of NSW Design Guideline TS11 - Engineering Services and Sustainable Development Guidelines John Colquhoun , Industry Director, AECOM
2.30pm	Important Proposed Changes to Australian Standards AS1851 for Maintenance of Fire Protection Systems and Equipment Russ Porteous , Chief Executive Officer, Maintenance Essentials
3.00pm - 3.30pm	Afternoon Tea
3.30pm	Sponsor Presentation Programmed Property Services - Matt Shirt , Business Development Manager
3.45pm	Healthcare Facility Management – Internal and External Control Systems Irina Lindquist , Solution Architect for Healthcare, Schneider Electric
4.15pm	IELVS - A Better Solution Peter Rogers , Senior Consultant, IBMS Pty Ltd
4.45pm	2012 Presentation
4.55pm	Prize Draws and Conference Close
7.00pm - Late	Conference Dinner , National Wine Centre

Saturday, 22 October 2011	
Full Day	Social Day - Winery Tour , Barossa Valley

This program is subject to change. Please refer to the conference website for any updates.

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REGISTRATION FORM

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CONTACT DETAILS

One form per person please. Please write clearly.

Title <small>(Mr/Mrs/Ms)</small>	First Name	Surname
Job Position	Division	
Organisation		
Postal Address		
City/Suburb	State	Postcode
Phone	Mobile	
Email <small>(for confirmation/tax invoice)</small>		
Special Dietary Requirements <small>(if applicable)</small>		
Special Needs <small>(eg. wheelchair)</small>		
Accompanying Person's Name		

REGISTRATION OPTIONS	Fee	Notes
Conference Registration (inc GST)		
IHEA Members - Conference Registration		
<input type="checkbox"/> Full Rate	\$800	Conference Registration includes attendance to all conference sessions and daytime catering on Thursday 20 October and Friday 21 October, a conference satchel and program.
<input type="checkbox"/> Retired IHEA Member	\$345	
Non Members - Conference Registration		
<input type="checkbox"/> Full Rate	\$900	Conference Registration also includes attendance at the Welcome Reception on Wednesday 19 October, the Trade Night on Thursday 20 October and the Conference Dinner on Friday 21 October.
Conference & Master Class Registration (inc GST)		
IHEA Members - Conference & Master Class		
<input type="checkbox"/> Full Rate	\$1325	Conference and Master Class Registration includes attendance to all conference sessions and daytime catering on Thursday 20 October and Friday 21 October, a conference satchel and program.
<input type="checkbox"/> Retired IHEA Member	\$870	
Non Members - Conference & Master Class		
<input type="checkbox"/> Full Rate	\$1425	Conference and Master Class Registration also includes attendance at both Master Class Workshops on Wednesday 19th October, the Welcome Reception on Wednesday 19 October, the Trade Night on Thursday 20 October and the Conference Dinner on Friday 21 October.
Day Only Conference Registration (inc GST)		
<input type="checkbox"/> Thursday, 20 October	\$440	Day Only Registration includes access to all conference sessions and the trade display on the selected day, morning tea, afternoon tea and lunch on the selected day and handout materials. It does not include attendance to the Welcome Reception, the Trade Night or the Conference Dinner.
<input type="checkbox"/> Friday, 21 October	\$440	
Master Class Registration - Wednesday 19 October 2011 (inc GST)		
<input type="checkbox"/> Introduction to EQUIP5	\$350	'Introduction to EQUIP5' Master Class Registration includes access to the morning Master Class, morning tea and lunch. 'How Evidence Based Design can Improve Healthcare Facilities Management' Master Class Registration includes access to the afternoon Master Class, afternoon tea and lunch.
<input type="checkbox"/> How Evidence Based Design can Improve Healthcare Facilities Management	\$275	
Technical Visits - Wednesday 19 October 2011 (inc GST)		
<input type="checkbox"/> Small/Medium Hospital	Free	Small/Medium Hospital Technical Visit is to Noarlunga Health Services. Large Hospital Technical Visit is to Flinders Medical Centre. Minimum numbers are required for the technical visits to proceed.
<input type="checkbox"/> Large Hospital	Free	

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SOCIAL PROGRAM

Welcome Reception

Date: Wednesday, 19 October 2011

Time: 6.30pm – 8.30pm

Where: Hilton Adelaide

Dress Code: Smart Casual

The IHEA Healthcare Facilities Management Conference Welcome Reception will be held at the Hilton Adelaide. Delegates can enjoy drinks and canapés while getting to know each other in a relaxed setting.



Conference Dinner

Date: Friday, 21 October 2011

Time: 7.00pm – 11.00pm

Where: The National Wine Centre

Dress Code: Smart Casual

The National Wine Centre is an architectural treat but what it holds inside is the real attraction. Situated on the edge of Adelaide's stunning Botanic Gardens the centre showcases the entire Australian Wine Industry. Guests can enjoy a self-guided tour through the interactive wine discovery journey followed by a beautiful meal, entertainment and networking.



PARTNERS DAY

Date: Thursday, 20 October 2011

Time: 8.50am – 2.30pm

Cost: \$25

Cost includes morning tea and tour.

Partners attending the Partners Day will experience the feel and taste of South Australia with an introductory tour of Adelaide. Partners are invited to begin the day by attending the opening session of the IHEA Healthcare Facilities Management Conference followed by morning tea.

At 10.30am a bus will take attendees from the Hilton Adelaide on a quick tour of Adelaide City followed by a trip to the Mt. Lofty Summit for a fantastic view of Adelaide. They will then be taken to the picturesque German village of Hahndorf for plenty of free time to enjoy the many shops and attractions this charming Adelaide Hills town has to offer. The day will then conclude with a trip to Haigh's Chocolate Factory for free samples of delicious Haigh chocolates.



SOCIAL DAY

Date: Saturday, 22 October 2011

Time: 8.45am - 5.30pm

Where: Barossa Valley

Cost: \$120 per person

Attendees will be picked up from the Hilton Adelaide and taken on a day trip to the Barossa Valley.

The tour includes morning tea, lunch and tastings as well as admission to:

- » Whispering Wall
- » Kies - Envy Restaurant - Morning Tea
- » Langmeil Winery - Tasting
- » Menglers Hill
- » Kaesler Restaurant - Lunch & Tasting
- » Jacobs Creek Visitor Centre - Structured Tour & Tasting



ACCOMMODATION

Hilton Adelaide

233 Victoria Square, Adelaide, South Australia

Overlooking Victoria Square, the Hilton Adelaide hotel is located in the heart of Adelaide's business, entertainment, shopping and dining precincts. Explore nearby attractions such as Adelaide's Central Market or catch a tram from just outside this Adelaide hotel to seaside Glenelg.

Keep fit in the Hilton Adelaide hotel's 24-hr gym, swim laps of the outdoor heated swimming pool, relax in the spa or play a set of tennis.

There is no need to leave the hotel to savour the finest local food and wine. Visit The Brasserie, Hilton Adelaide's vibrant and multi-award winning restaurant which delights with Seriously South Australian® cuisine or relax after a busy day in The Lobby Lounge or Charlies Bar.



MORNING MASTER CLASS

INTRODUCTION TO EQUIP5

Wednesday, 19 October 2011 at 8.30am - 12.00pm

Where: Balcony Room 1, Adelaide Hilton

Presenter: Laurie Leigh, Australian Council on Healthcare Standards

Cost: \$350 per person



At the end of the workshop, participants will demonstrate knowledge of:

- » The EQIP5 Process and Phases
- » The EQIP5 Functions, Standards and Criteria
- » The EQIP5 Ratings (LA/ SA/ MA/ EA/ OA)
- » The 15 Mandatory Criteria
- » Overview of new elements of interest for Engineering/ Facilities Management
- » Evaluation and Summary of Supportive Evidence

Who should attend:

The program is suitable for hospital engineers who wish to learn more about the EQIP5 Standards and how to apply them in their service. It is also suitable for senior hospital managers, executives and quality / accreditation staff.

About the workshop presenter:

Laurie Leigh joined the Australian Council on Healthcare Standards in March 2009 as the Executive Director for Customer Services from a senior management position within a large area health service. Her portfolio covers the EQIP membership, the surveyor workforce and the ACHS education program.



Having moved to Australia from the UK in 2003, Laurie's professional experience is as a mental health nurse and senior manager for mental health services within hospital and community settings in both countries. Her breadth of experience in the two health systems is an area of expertise as is change management and quality improvement. Both as a clinician and as a health service manager, she has a broad experience in implementing the safety and quality agenda within large complex health service organisations.

AFTERNOON MASTER CLASS

HOW EVIDENCE BASED DESIGN CAN IMPROVE HEALTHCARE FACILITIES MANAGEMENT

Wednesday, 19 October 2011 at 1.00pm - 4.30pm

Where: Balcony Room 1, Adelaide Hilton

Presenter: Warren Kerr, National Director, HAMES SHARLEY Health Group

Cost: \$275 per person

This half day master class will cover:

- » Evidence Based Design and its relevance to Healthcare Facilities Management
- » How Evidence Based Design can save operating costs and improve Healthcare Facilities
- » The latest research supporting Evidenced Based Design and what it means for Healthcare Facilities Management

About the workshop presenter:

Warren Kerr is the National Director of the HAMES SHARLEY Health Group based in Perth Western Australia, with specific responsibilities for all the healthcare projects undertaken by HAMES SHARLEY throughout Australia and New Zealand. His current workload includes the \$116 million redevelopment of Rockingham Kwinana District Hospital in Perth Western Australia, the re-location of the \$255 State Rehabilitation Service to new facilities in Murdoch, and Hames Sharley's participation in the architectural consortium responsible for the planning and design of the new \$1.76 billion Fiona Stanley Tertiary Hospital in Western Australia.



Warren is a former State and National President of the Australian Institute of Architects and a former National Chair of the Australian Council of Built Environment Design Professions – BEDP (the body representing over 96,000 architects, engineers, quantity surveyors, landscape architects, urban designers and planners in Australia). In January 2009 Warren was appointed as a member of the Order of Australia for his services to architecture and his contribution to the planning and design of major health facilities.

These workshops count towards the CHCFM continuing education requirements

