



15th Annual Australian National Parking Workshop 2011

23-25 November 2011 | Adelaide Town Hall



PROGRAM & REGISTRATION BROCHURE

Welcome to the **Australian National Parking Steering Group's 15th Annual Australian National Parking Workshop**, to be held on 23-25 November 2011 in Adelaide.

Each year the ANPSG conducts the National Parking Workshop.

The National Parking Workshop incorporates presentations from people within the industry, industry service providers, sponsors and guest presenters from Australia and overseas.

The workshops are designed to be interactive, with a high degree of emphasis placed on presentations and information being provided for all levels of parking enforcement, from the Officer to the Manager.

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www.parkingworkshop.com



WORKSHOP PROGRAM

WEDNESDAY, 23 NOVEMBER 2011

5.30pm - 7.00pm

Welcome Reception *Dress: Smart Casual*
Auditorium Foyer, Level One, Adelaide Town Hall

THURSDAY, 24 NOVEMBER 2011

Workshop sessions are in the Auditorium

8.00am

Registration

9.00am - 9.15am

Opening Address

Sean McNamara, Acting General Manager, Accessible City

9.15am - 9.30am

Thanks to Sponsors, About ANPSG and Introduction of Committee Members

Matthew Tyrrell, Chairman of the ANPSG

9.30am - 10.00am

Housekeeping/Icebreaker

Sharon Prior & Lisa Loveday, Adelaide City Council

10.00am - 10.15am

Sponsor Presentation - Duncan Solutions

10.15am - 10.45am

Morning Tea

10.45am - 12.15pm

Performance Management Workshop

Sam Schwarz, Manager Parking and Traffic, City of Melbourne

12.15pm - 1.15pm

Lunch

1.15pm - 1.30pm

Sponsor Presentation - DCA

1.30pm - 3.15pm

Workshop - Future of the PIO Role

Barbara Chappell, Simply Speaking

3.15pm - 3.45pm

Afternoon Tea

3.45pm - 4.45pm

Change – It's with us Forever, Deal with it

Tom Potter, Founder, Eagle Boys Pizza

4.45pm

Workshop Close - Day 1

6.30pm

Transport to the Workshop Dinner Meet in the foyer at Hilton Adelaide if you require transport to the National Wine Centre

7.00pm - Late

Workshop Dinner *Dress: Smart Casual*

Exhibition Hall, National Wine Centre, corner of Botanic and Hackney Roads, Adelaide



WORKSHOP PROGRAM (CONTINUED...)

FRIDAY, 25 NOVEMBER 2011

Workshop sessions are in the Auditorium

8.30am	Registration	
9.00am - 9.15am	Welcome to Day 2 Sharon Prior & Lisa Loveday, Adelaide City Council	
9.15am - 10.15am	Dealing with Change Anna Meares, Australia's Track Cyclist Champion	
10.15am - 11.00am	Morning Tea	
11.00am - 1.00pm	Concurrent Sessions	
	Stream 1 - Management <i>Banqueting Room</i>	Stream 2 - Officers <i>Auditorium</i>
11.00am - 12.00pm	Workshop: Developing a Leadership Framework Jane Booth, Associate Director, PriceWaterhouseCoopers Australia	11.00am - 11.45am School Banners Project Leon Marskell, Manager, Regulatory Services City of Ryde
12.00pm - 1.00pm	Melbourne City Councils Journey - The Implementation of new Parking Technologies Sam Schwarz, Manager Parking and Traffic, City of Melbourne <small>Please note: Due to commercial confidentiality, this session will only be available to delegates.</small>	11.45am - 1.00pm Self Awareness Workshop Barbara Chappell, Simply Speaking and AIP2
1.00pm - 2.00pm	Lunch	
2.00pm - 3.00pm	Carly Ryan Foundation Sonya Ryan, Director, Carly Ryan Foundation	
3.00pm - 3.10pm	ANPSG 2012 Presentation Dennis Stevens, Manager, Compliance Services, City of Perth	
3.10pm - 3.30pm	Exhibitor Passport Prize Announcement	
3.30pm	Workshop Close	
3.30pm - 4.00pm	Afternoon Tea	

Please note that sessions will be assigned to you based on your role within the council.

This is an indicative program, visit www.parkingworkshop.com for any updates. The organisers reserve the right to make changes.



REGISTRATION FORM

One form per person please.
Please write clearly.

Title (Mr/Mrs/Ms)	First Name	Surname
Position		
Council		
Postal Address		
Suburb/City	State	Postcode
Phone	Mobile	
Email		
Any Special Requirements eg. dietary, access (please specify for who)		

REGISTRATION OPTIONS	Fee	Notes
Full Workshop Registration		
<input type="checkbox"/> Full Registration with Single Accommodation with Breakfast	\$1095	Includes Single Accommodation at Hilton Adelaide on the nights of Wednesday 23 November and Thursday 24 November, the Welcome Reception, Workshop Dinner, and attendance at all Workshop Sessions
<input type="checkbox"/> Full Registration With Twin Share Accommodation with Breakfast	\$895	Includes Twin Share Accommodation at the Hilton Adelaide for the nights of Wednesday 23 November and Thursday 24 November, the Welcome Reception on Wednesday night, Workshop Dinner on Thursday night, and attendance at all Workshop Sessions. I will be sharing with: _____ or allocate for me <input type="checkbox"/>
<input type="checkbox"/> Workshop Registration Only	\$440	Includes attendance at daytime workshop sessions only. Tickets to the Welcome Reception and the Workshop Dinner MUST be purchased separately
Day Only Registration		
<input type="checkbox"/> Day Only - Thursday, 24 November	\$220	Day only registrations includes attendance at daytime workshop sessions for the day you are registered only. Tickets to the Welcome Reception and the Workshop Dinner MUST be purchased separately
<input type="checkbox"/> Day Only - Friday, 25 November	\$220	
Additional Tickets		
<input type="checkbox"/> Additional Welcome Function Ticket	\$0	The Welcome Function and Workshop Dinner is included automatically for those that have purchased a Full Registration. Tickets here are only required if you have chosen Workshop Registration Only
<input type="checkbox"/> Additional Workshop Dinner Ticket	\$88	
ACCOMMODATION - ADDITIONAL NIGHTS		
Accommodation at Hilton Adelaide on the evenings of Wednesday 23 November 2011 and Thursday 24 November 2011 is included in Full Registration packages above. If you require accommodation OUTSIDE of these dates, please contact Iceberg Events on 07 3876 4988 or email admin@icebergevents.com.au		

TOTAL PAYABLE AUD \$

PAYMENT DETAILS A receipt will be emailed to you once payment is received.

ICEBERG EVENTS ABN 84 084 581 153

- Direct Deposit: BSB: 484 799 Account Number: 201007319 Account Name: Iceberg Events
Please use 'ANPSG' and your surname as the reference. Please email payment confirmation to admin@icebergevents.com.au.
- Cheque (made payable to 'Iceberg Events') Please email me a Tax Invoice with payment options
- Mastercard Visa American Express Diners Club ('Iceberg Events' will appear on your statement)

Card No. Expiry / CCV (3-4 digits on back)

Name on Card Signature

RETURN FORM BY:

① **Post:** ANPSG Parking Workshop 2011
c/- Iceberg Events, PO Box 3080, South Brisbane QLD 4101

② **Fax:** 07 3367 0032 ③ **Scan/Email:** admin@icebergevents.com.au

Terms and Conditions The ANPSG 15th Annual Australian National Parking Workshop is open for Councils or other related authorities who are actively involved in enforcement. Suppliers who wish to attend the workshop can do so by becoming a workshop sponsor. Please visit www.parkingworkshop.com for more information about sponsorship opportunities. The event organisers reserve the right to change the topics and presenters if necessary. Any substitutions or alterations will be updated at www.parkingworkshop.com. **Cancellations and Refunds:** All cancellations must be made in writing to Iceberg Events. A refund of workshop registration fees will be made on all cancellations received before 31 October 2011, less \$55 administration fee. There will be no refunds after 31 October 2011 although substitute delegates are welcome. **Privacy Policy:** For networking purposes ANPSG may make the name, position and company name of each attendee available to the delegates in the form of a delegate list given to each attendee. In addition your contact information may be given to the sponsors/supporters of the workshop. I do not wish my details to be shared.

