

# 2011 AAPM STAFF DEVELOPMENT DAY PROGRAM

Saturday, 4 June 2011 | Brisbane Convention & Exhibition Centre, Cnr Merivale & Glenelg Streets, South Bank, Queensland

8.00am - 8.45am Registration and Coffee in Plaza Level Foyer				
8.45am - 9.00am Plenary Session in Plaza Terrace Room Welcome, Presentation of Barabara Meredith Award and Presentation of MEDIPROTECT Earlybird Prizes Chair: Carolyn Ingram, President, AAPM QLD and Desley Fricke, Conference Convenor, AAPM Staff Development Day				
9.00am - 10.30am Plenary Session in Plaza Terrace Room How to Have the Energy of a Four Year Old Almost Every Day Bruce Sullivan, Red Hot Relationships Chair: Carolyn Ingram, President, AAPM QLD				
10.30am - 11.00pm Morning Tea in Plaza Level Foyer				
11.00am - 12.00pm Workshop Session 1				
Part 1: Perform CPR (a nationally recognised qualification, code HLTCPR201A) Pulsestart Training Solutions  Chair: Amanda Challenger AAPM Committee	Improving the Quality of Healthcare – What is the Support Staff's Duty? Marianna Kelly, Avant  Chair: Kim Gardner AAPM Committee	Sterilisation Daniel Johnstone, Zone Medical  Chair: Anne Schmidt AAPM Committee	Part 1: The Secrets to Being a Front Desk Superstar Victoria Rose, SkillPath Seminars  Chair: Jan Ford AAPM Committee	Best Practice Software - Appointment Book Workflow William Durnford, Best Practice Software  Chair: Matt Gilchrist AAPM Committee
PLAZA TERRACE	P1	P2	P3 & P4	P5
12.00pm - 1.00pm Workshop Session 2				
Part 2: Perform CPR (a nationally recognised qualification, code HLTCPR201A) Pulsestart Training Solutions  Chair: Amanda Challenger AAPM Committee	Improving the Quality of Healthcare – What is the Support Staff's Duty? (repeat) Marianna Kelly, Avant  Chair: Robyn Kastrissios AAPM Committee	Performance Appraisal in Practice Mark Stallwood, Director, Stallwood Consulting Services  Chair: Jan Chaffey AAPM Committee	Part 2: The Secrets to Being a Front Desk Superstar Victoria Rose, SkillPath Seminars  Chair: Jan Ford AAPM Committee	Innovations in Cancer Screening Jennifer Muller, Community Health, Senior Director, Cancer Screening Services, Queensland Health  Chair: Matt Gilchrist AAPM Committee
PLAZA TERRACE	P1	P2	P3 & P4	P5
1.00pm - 2.00pm Lunch in Plaza Level Foyer				
2.00pm - 3.00pm Workshop Session 3				
	Taking Care of You. Portion Control Made Easy Amanda Clark, Gold Coast Advanced Accredited Practising Dietitian  Chair: Amanda Challenger AAPM Committee	Informed Financial Consent Colleen Sullivan, Presenter and Assessor, UNE Partnerships Professional Practice Management Program  Chair: Robyn Kastrissios AAPM Committee	Part 3: The Secrets to Being a Front Desk Superstar Victoria Rose, SkillPath Seminars  Chair: Jan Ford AAPM Committee	The Latest News from the National E-Health Transition Authority (NEHTA) Jan Chaffey, Clinical Lead, NEHTA  Chair: Kim Gardner AAPM Committee
	P1	P2	P3 & P4	P5
3.00pm - 3.30pm Afternoon Tea in Plaza Level Foyer				
3.30pm - 4.30pm Plenary Session in Plaza Terrace Room Allan Pease Chair: Desley Fricke, Conference Convenor, AAPM Staff Development Day				
4.30pm Plenary Session in Plaza Terrace Room Prizes and Conference Close in Plaza Terrace Room Chair: Carolyn Ingram, President, AAPM QLD				

Please note: AAPM reserves the right to change the topics and presenters if necessary. Any substitutions or alterations will be updated at [www.aapmevent.com](http://www.aapmevent.com). You must attend your pre-registered workshop session; changes are unavailable on the day.